

## **Notifying the Public of Rights under Title VI**

Good Shepherd Nursing Home District posts Title VI notices on our Agency's website, in public areas of our agency, in our board room, and on our buses and/or paratransit vehicles.

Good Shepherd Nursing Home District operates its programs and services without regard to race, color or national origin, in accordance with Title VI of the Civil Rights Act of 1964.

If you believe you have been discriminated against on the basis of race, color or national origin by Good Shepherd Nursing Home District, you may file a Title VI complaint by completing, signing, and submitting the agency's Title VI Complaint Form.

### **How to file a Title VI complaint with Good Shepherd Nursing Home District:**

1. A Title VI Complaint Form can be obtained by request at Good Shepherd Care Center or Laurie Care Center. Complaint forms can also be obtained via telephone request to compliance Hotline (572-378-4441).
2. In addition to the complaint process at Good Shepherd Nursing Home District, complaints may be filed directly with the Federal Transit Administration, Office of Civil Rights, Region 7, at 901 Locust Street, Suite 404, Kansas City, Missouri 64106.

Telephone (816-329-3920, Fax (816) 329-3921

3. Complaints must be filed within 180 days following the date of the alleged discriminatory occurrence and should contain as much detailed information about the alleged discrimination as possible.
4. The form must be signed and dated, and include your contact information.

If information is needed in another language, contact (572-378-4441).

Good Shepherd Nursing Home District agrees to comply with all provisions prohibiting discrimination on the basis of race, color, or national origin of Title VI of the Civil Rights Act of 1964, as amended, 42 U.S.C. 200d *et seq.*, and with U.S. DOT regulations, "Nondiscrimination in Federally- Assisted Programs of the Department of Transportation – Effectuation of Title VI of the Civil Rights Act," 49 CFR part 21.

Good Shepherd Nursing Home District assures that no person shall, as provided by Federal and State Civil rights laws, be excluded from participation in, be denied the benefits of, or be subjected to discrimination under any program or activity. Good Shepherd Nursing Home District further ensures every effort will be made to ensure non-discrimination in all programs and activities, whether those programs and activities are federally funded or not.

Good Shepherd Nursing Home District meets the objectives of the FTA Master Agreement which governs all entities applying for FTA funding, including Good Shepherd Nursing Home District and its third-party contractors by promoting actions that:

- A. Ensure that the level and quality of transportation service is provided without regard to race, color, or national origin.
- B. Identify and address, as appropriate, disproportionately high and adverse effects of programs and activities on minority populations and low-income populations.
- C. Promote the full and fair participation of all affected Title VI populations in transportation decision making.
- D. Prevent the denial, reduction, or delay in benefits related to programs and activities that benefit minority populations or low-income populations.
- E. Ensure meaningful access to programs and activities by persons with limited English Proficiency (LEP).